

## **Identification of Pregnant Women's Satisfaction among Antenatal Health Care Services in Primary Health Care Centers at Al-Amara City/ Iraq**

Ghazwan Abdulhussein Al-Abedi, Ph.D\*

### **ABSTRACT**

**Objective:** To assess antenatal care services through pregnancy women level of satisfaction and determine the relationship between the levels of prenatal services with demographic information and maternal health history characteristic.

**Methodology:** A non-probability (purposive) sample consisted of (280) participants who were selected randomly from (16) units within the first health care sector at Al-Amara city, Iraq. The data collected from 16th March to 20th May 2020. The structured interview technique was used with all participants who attended antenatal care through the use of the Arabic questionnaire. The data analyzed by used descriptive statistical measures and inferential statistical measures.

**Results:** Overall satisfaction showed that more than three quarters of the women were at a moderate level of satisfaction (85.7%) regarding prenatal care services with mean and standard deviation ( $3.11 \pm 0.401$ ). The findings indicate a significant relationship between the satisfaction of the participants at ( $p$  value  $< 0.01$ ) with their socio-demographic data and their health history, with the exception of the monthly income, there was non-significant relationship between the level of satisfaction and the services provided at ( $p$  value more than 0.05).

**Recommendations:** The study recommends that the Ministry of Health pay more attention to the services provided to pregnant women. The study also emphasizes raising awareness that enhances the health status of women by maintaining regular visits to care centers during the three stages of a woman's pregnancy.

**Key words:** Pregnant Women, Antenatal Care, Level of Satisfaction

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