

Effectiveness of Educational Program on Pediatric Nurses Toward Communication Management at Al Amara City

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ABSTRACT

Communication in nursing as a professional is normal and unavoidable, and it occurs on a regular basis in healthcare settings. As a result, communication management is critical for organizational success and efficiency, and pediatric nurses must be able to effectively communicate in order to create an environment that fosters personal growth while also ensuring high-quality patient care.

Aim: The aim of this study was to assess the skills of staff nurses toward communication management at al amara city

Method: Quasi experimental design was undertaken on 70 pediatric nurses who worked in intensive care units linked with the hospital. to AL-sadder teaching hospital in Iraq-Misan . communication management techniques assessment questionnaire was used to collect data.

Results: Most studied pediatric nurses had poor in communication management pre- program and the minority had high in managing communication post and after 3 months program implementation.

Conclusion: There was a high statistically significant improvement pre-post and after 3 months pediatric nurses skills about communication management.

Recommendation: For pediatric nurses, a consistent educational program on communication management should be implemented.

Keywords: Communication Management, Pediatric Nurses, ICU care unit

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